

## QUALITY POLICY

The continuing policy of Orchid National Nursing Supply Ltd (hereinafter referred to as 'the Company') is to provide a professional and efficient service to meet all of the agreed requirements of our Clients and Service Users. This achievement will result in securing efficiency and the enhancement of long-term profitability.

The Management Team bears the responsibility for establishing, maintaining and implementing the system for controlling those particular activities for which they are responsible. We undertake to ensure through instruction, practical example and training that quality is the aim of all members of the Company and that each employee has a proper understanding of the importance of the quality system function and its direct relevance to the success of the Company.

Equally every employee is responsible for, and will be trained to perform the duties required by his or her specific role. Further the Company will ensure that any Nurse or Health Care Assistant employed for a particular function will meet specified requirements and will accept the responsibility for their work according to our Terms and Conditions of Business.

We hereby certify that Quality, Standards and Operating Procedures accurately describes the Quality System in use within Orchid National Nursing Supply Ltd and meets the requirements of BS EN ISO 9001:2008 and OHSAS 18001-2007

Signed \_\_\_\_\_ Date \_\_\_\_\_  
Orchid National Nursing Supply Ltd  
Director